

Press release

November 29, 2024

PPC Group's distribution companies merge under the name Rețele Electrice Romania

Bucharest - The electricity distribution companies Rețele Electrice Muntenia, Rețele Electrice Dobrogea and Rețele Electrice Banat, part of the PPC Group in Romania, are merging under the name Rețele Electrice Romania on November 30, 2024. The merger of the companies into a single legal entity aims to optimize specific operations in the 3 regions where they operate, by improving the efficiency of resource allocation and reducing administrative complexity.

"Digitized and resilient grids are essential to provide customers with services adapted to the new realities of the energy transition, with increased consumption at household level, decentralized energy production at prosumers or electric mobility. By merging our companies, we will improve operational efficiency in the medium and long term, which will allow us to accelerate the modernization of the distribution networks and make a key contribution to Romania's energy transition," stated **Mihai Pește, Managing Director of Rețele Electrice Romania.**

The company is also launching the new Rețele Electrice Romania website, www.reteleelectric.ro, with a series of new features designed to offer customers a more intuitive and informative digital experience. On the home page, the outage widget allows users to quickly check whether there is a planned or accidental outage by entering the POD code of the place of consumption. Also, the new smart meter widget allows users to find out if they already have a smart meter installed at their address or when it is scheduled to be installed, giving them the possibility to leave their contact details for an appointment.

The contact form has also been improved to make it simpler and more intuitive to use, with clear steps and an option to anonymously report electricity theft. Users now have the option to submit the installation file online, without authentication, which is essential in the grid connection process. The section on connection information is now structured in stages, providing an easy-to-follow step-by-step guide. In addition, the applications hub brings together the documentation needed for various interactions with the distributor, along with an interactive map of information centers and a page with accessible explanations of specific energy distribution terms.

The new company will continue to provide electricity distribution services in Bucharest and the counties of Ilfov, Giurgiu, Constanța, Tulcea, Ialomița, Călărași, Caraș-Severin, Timiș, Hunedoara and Arad. Customers will continue to benefit from the services that we are continuously improving, of advanced technologies in electricity distribution and technical digital solutions but also for interaction with the company.

The customer contact centers remain unchanged, as do the contact telephone numbers. Customers can contact the company on the same phone numbers, for inconvenience:

- Arad, Caraș-Severin, Hunedoara, Timiș: 0800.070.444 (GreenPhone) or county code + **929** (normal rate)
- Călărași, Constanța, Ialomița, Tulcea: 0800.070.555 (GreenPhone) or county code + **929** (normal rate)
- București, Ilfov, Giurgiu: 0800.070.888 (GreenPhone) , or 021.9291 (normal rate)

These numbers are available 24/7, nationwide. Further information on electricity supply is also available online, at reteleelectrice.ro.

The company **Rețele Electrice Romania** operates networks with a total length of about 134,000 kilometers in three major areas of the country: Muntenia Sud (including Bucharest), Banat and Dobrogea, covering one third of the local distribution market, and develops an investment program to improve the quality of service, safety and performance of the networks and local implementation of the environmental standards of the PPC Group. The electricity networks operated by Rețele Electrice Romania include 289 transformer stations and over 25,000 transformer substations.